Long Term Courses 2025-2026

hispania
ESCUELA DE ESPAÑOL

@hispaniavalencia

@hispania.valencia

hispania-valencia.com

Cavanilles, 6
Valencia 46010 (Spain)

info@hispania-valencia.com

0034 96 351 05 05

0034 67 200 67 24

THE BEST CHOICE TO OPEN THE DOOR TO YOUR FUTURE

- **More than 20 years of experience and over 40,000 students.**
- **Students of more than 80 nationalities.**
- **One of the world leaders in the study abroad sector for learning Spanish.**
- **Accredited by the most prestigious international language associations.**
- **Winner of the most pretigous awards in the Study Travel Sector.**
- **A unique and privileged environment just a few minutes walk from the city centre.**
- **5 villas with state-of-the-art technology.**
- **Fantastic facilities (beautiful terraces, cinema, libraries and a private cafeteria).**

You can't miss it !

2025

OCTOBER

Mo	Tu	We	Th	Fr	Sa	Su
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

NOVEMBER

Mo	Tu	We	Th	Fr	Sa	Su
					01	02
03	04	05	06	07	08	09
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

DECEMBER

Mo	Tu	We	Th	Fr	Sa	Su
01	02	03	04	05	06	07
08	09	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

2026

JANUARY

Mo	Tu	We	Th	Fr	Sa	Su
			01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY

Mo	Tu	We	Th	Fr	Sa	Su
						01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

MARCH

Mo	Tu	We	Th	Fr	Sa	Su
						01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

APRIL

Mo	Tu	We	Th	Fr	Sa	Su
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

MAY

Mo	Tu	We	Th	Fr	Sa	Su
				01	02	03
04	05	06	07	08	09	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JUNE

Mo	Tu	We	Th	Fr	Sa	Su
01	02	03	04	05	06	07
08	09	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULY

Mo	Tu	We	Th	Fr	Sa	Su
		01	02	03	04	05
06	07	08	09	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AUGUST

Mo	Tu	We	Th	Fr	Sa	Su
					01	02
03	04	05	06	07	08	09
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER

Mo	Tu	We	Th	Fr	Sa	Su
	01	02	03	04	05	06
07	08	09	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Courses starting every day

- General Spanish Courses*
- Spanish and Culture

* Absolute Beginners level group starts every Monday

Courses with a fixed start date

- University Pathway Course - PAU Preparation
- Spanish Course for Master or Grado Superior Access
- Preparation Course for Grado Superior Access Exam
- Education Consultancy Service
- Higher Education Orientation Course

Bank Holidays 2025:
January 1, January 6, January 22, March 19, March 28, April 18, April 21, April 28, May 1, August 15, October 9, October 12, November 1, December 6 and December 25

Bank Holidays 2026:
January 1, January 6, January 22, March 19, April 3, April 6, April 13, May 1, August 15, October 9, October 12, November 1, December 6 and December 25

Long Term Courses Menu

General Spanish Courses
Spanish and Culture Course 05

Spanish Course for University Access:
University Pathway Course - PAU Preparation 06

Spanish Course for University Access:
Master *or Grado Superior Access* 07

Preparation Course
for Grado Superior Access Exam 08

Other Education Services

Educational Consultancy Packages 10

Higher Education Orientation Course 11

GENERAL SPANISH COURSES

This is the ideal course to master the Spanish language. Students on the General Spanish Course will study Spanish language through grammar, vocabulary, elaboration of written texts, reading and listening comprehension, pronunciation, spelling and conversation.

Our unique teaching method allows for great flexibility, so that our students can organize the number of lessons they want to attend and when they want to attend them weekly. Moreover, if they cannot attend a lesson, they can cancel it and attend it in the future, managing their credit hours online on their personal Hispania profile.

LONG TERM COURSES

What's included

- 20 hours per week of General Spanish lessons (small groups)
- 1 DELE Preparation Course (in substition of General Spanish lessons)
- Onsite lessons with small groups
- Certificate of attendance & class materials
- Administrative visa support, if required
- Acceptance letter for the student visa
- Management of the NIE card
- Documentation for the accommodation registration in Spain

Suggested duration for students who require a student visa

Duration (weeks)	30	40	1 year
Total price	4000 €	4750 €	5200 €

CULTURAL (SPANISH + CULTURE)

This course includes not only the General Spanish Course but also a Spanish Culture Course that takes place from May on a fixed timetable and in standard groups. Students will study Spanish language through grammar, vocabulary, elaboration of written texts, reading and listening comprehension, pronunciation, spelling and conversation related to the Spanish Culture.

What's included

- **600 hours of General Spanish Course (small groups and flexible timetable)**
- Onsite lessons
- Certificate of attendance & Class materials
- **200 hours of Culture (standard groups and fix timetable)**
- Administrative visa support, if required

Course price

Total duration	Complete year
Total price	4900 €

UNIVERSITY PATHWAY COURSES - PAU

The University Pathway Courses - PAU Preparation allows students to choose their subjects according to the entrance examination (EBAU or PCE) they need to take for studying a Bachelor's degree at a university in Spain. In addition, they include the University Preparation Course as well as the Educational consultancy service for university access.

We offer PCE and EBAU preparation, EBAU includes 6 exams and the access system for universities in the rest of Spain.

What's included

- October - August
- 20 / 30 hours per week (PCE / EBAU)
- Certificate of attendance
- Educational Consultancy Service
- Regular groups
- Administrative visa support, if required
- Class materials
- Higher Education Orientation Course

Course timeline

October | November | December | January | February | March | April | May | June | July | August | September

Itinerary I

3 hours of subjects + 1 hour of Spanish lessons

Itinerary II

4 hours of Spanish lessons

3 hours of subjects + 1 hour of Spanish lessons (+ EBAU subjects if required)

Official Exam

Education consultancy service

Higher Education Orientation Course

Holidays or recovery course

PCE Preparation Course	4 subjects	or	3 subjects + Spanish
EBAU Preparation Course	6 subjects	or	5 subjects + Spanish

- **The course meets the requirements for a student visa**
- Less than 4 subjects: 1250€ per exam

Both (PCE & EBAU) allow students to choose a foreign language (English, French, Italian, German or Portuguese) as an exam.
Students can change the preparation for this exam to General Spanish lessons, in order to complete 20 hours of tuition per week (minimum for a student visa).

Academic-Year Course
(October - August)

Early Start

Start your course with General Spanish lessons before starting PAU Preparation: 130 € / week (6,5 € hour)

PCE		EBAU	
4 subjects	**3 subjects + General Spanish**	**4 subjects (on-site) + 2 subjects (online)**	**3 subjects + General Spanish (on-site) + 2 subjects (online)**
4000 €	**4000 €**	**4750 €**	**4750 €**

SPANISH COURSE FOR *MASTER'S OR GRADO SUPERIOR* ACCESS

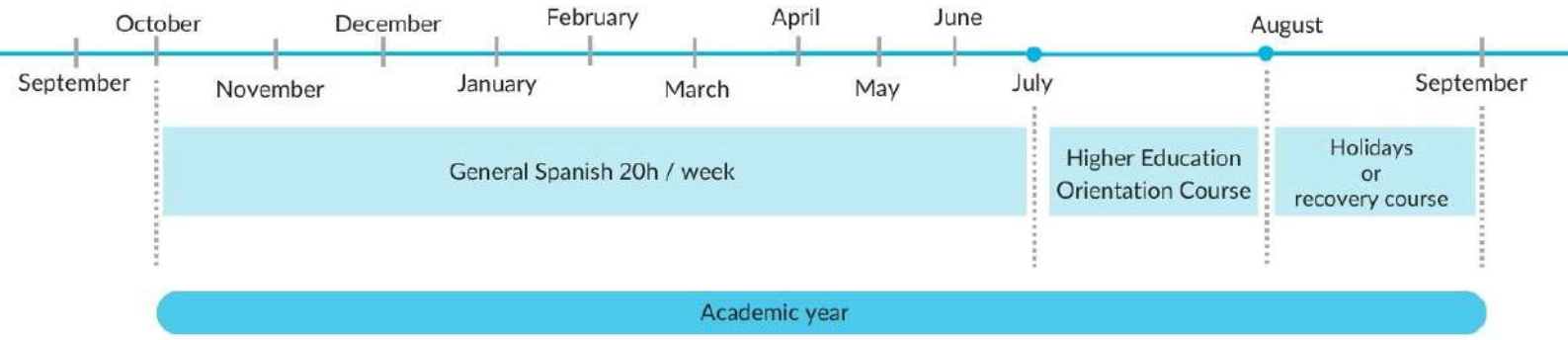
This is an Academic-Year Spanish Course that aims to intensify preparation for students who plan to access a Master's Degree or Grado Superior in Spain.

This course has a pre-established calendar and a constant learning pace, to ensure that students reach at least a B2 level in Spanish. There is continuous evaluation of all students, as well as special didactic materials for the course. In the final part of the course all candidates are included for the preparation of the DELE Diploma (optional), as well as the Higher Education Orientation Course, to ensure the success in their studies at university.

Our school can help students with the bureaucratic admission process at a University in Spain.

What's included

- October - August
- 20 hours per week
- Certificate of attendance
- Regular groups
- Administrative visa support, if required
- Class materials
- ★ Educational Consultancy Service
- ★ Higher Education Orientation Course (online)



	Course price
Total duration	Academic year
Total price	4000 €

PREPARATION COURSE FOR GRADO SUPERIOR ACCESS EXAM

This course will allow the students to learn or improve their Spanish level at the same time that it prepares them for the access exam to the Grado Superior. The Preparation Course for Grado Superior access exam has two options for our students: taking classes of 4 or 3 subjets and General Spanish lessons or 6 or 5 subjects and General Spanish lessons. For that matter, it is a flexible course that will fit the demands of different types of students with plural needs.

What's included

- October - August
- 20 hours per week
- Regular groups
- Certificate of attendance
- Class materials
- Administrative visa support, if required
- Educational Consultancy Service
- Higher Education Orientation Course (online)

Course timeline

Option A		Option B	
OPTION A MODALITY		OPTION B MODALITY	
4 subjects	3 subjects + General Spanish	4 subjects (on-site) + 2 subjects (online)	3 subjects + General Spanish (on-site) + 2 subjects (online)
4000 €	4000 €	4750 €	4750 €

REASONS TO CHOOSE OUR SCHOOL FOR YOUR UNIVERSITY ACCESS

Our academic support

- **Highly qualified & experienced team of teachers**
- **Own high quality materials, including diagrams and summaries**
- **Recommendation on the most suitable subjects for each student**
- **Flexibility and possibility to change your subjects during course if required**
- **Modern facilities with the latest technology**

Our administrative support

- **Homologation**
- **Registration for the official exam**
- **Help with pre-registration for university**
- **Help with university applications**
- **Orientation on your arrival**
- **Advice and help with other administrative procedures: NIE, empadronamiento, etc.**

EDUCATIONAL CONSULTANCY PACKAGES

STANDARD SERVICE FOR A BACHELOR'S DEGREE
300 €

- Assistance with the accreditation/approval *(homologación)* of study documents.
- Registration in the official University entrance exams (PAU).
- Information about the requirements to access a Bachelor's degree.
- Information about University pre-inscription and inscription in a Bachelor's degree.

★ This service is free of charge for students of the Spanish Course for Higher Education Access Course.

STANDARD SERVICE FOR MASTER'S OR GRADO SUPERIOR
300 €

- Assistance with the accreditation/approval (*homologación)* of study documents.
- General information about *Master's or Grado Superior.*
- Information about the requirements to access a *Master's or Grado Superior.*
- Information about University pre-inscription and inscription in a *Master's or Grado Superior.*

★ This service is free of charge for students of the Higher Education Access Course.

PREMIUM SERVICE FOR A BACHELOR'S DEGREE
600 €

Students receive a professional and personalised management of their study documents, adapted to their needs and priorities, in order to maximise their possibilities for University access.

- Assistance with the accreditation/approval (*homologación)* of study documents.
- Registration in the official University entrance exams (PAU).
- Assisted university pre-inscription in the chosen Universities.
- Personalised information about the entrance criteria for the chosen Bachelor's degree.
- Personal management and advice about educational grades and entry requirements for University access.
- Information about University pre-inscription and inscription into a Bachelor's degree.

★ 300 € for students of the Higher Education Access Course.

PREMIUM SERVICE FOR MASTER'S OR GRADO SUPERIOR
600 €

Students receive personalised management to choose the best option for their Master or Grado Superior in Spain and to complete the application correctly, in order to ensure registration.

- Assistance with the accreditation/approval (*homologación)* of study documents.
- Correction of the CV for pre-inscription in a *Master's or Grado Superior.*
- Correction of the cover letter for pre-inscription in a *Master's or Grado Superior.*
- Personalised information about the entrance criteria for the chosen *Master's or Grado Superior.*
- Assisted university pre-inscription in a *Master's or Grado Superior.*
- Personalised information about the inscription in a *Master's or Grado Superior.*

★ 300 € for students of the Higher Education Access Course.

UNIVERSITY ENROLMENT SERVICE FOR A BACHELOR'S DEGREE
600 €

Students can delegate all work related to the University pre-registration or registration in a Bachelor's degree to our expets. This way we ensure the correct preparation of the documentation in the easiest and most convenient way for the students.

★ 300 € for students of the Higher Education Access Course.

UNIVERSITY ENROLMENT SERVICE FOR A MASTER'S DEGREE
600 €

Students can delegate all work related to the University pre-registration or registration for a *Mater's or Grado Superior* to our experts. This way we ensure the correct preparation of the documentation in the easiest and most convenient way for the students.

★ 300 € for students of the Higher Education Access Course.

HIGHER EDUCATION ORIENTATION COURSE

Our school can help students with the bureaucratic admission process at a University in Spain.

This course allows future students to familiarise themselves with the Higher Education system as well as develop the skills and abilities to succeed in their future studies.

What's included

4 weeks (July) 20 hours per week

Online attendance

DURATION (WEEKS) : 4

Total price : 300 €

This service is free of charge for students of the Spanish Course for University Pathway Courses - PAU and Spanish Course for Master or Grado Superior Access.

Terms & Conditions.

On-site Experience

hispania
ESCUELA DE ESPAÑOL

1. General conditions

1.1. The only formal prerequisite for enrolment in any of our courses is that students must be over 18 years old. Minors will require the permission of their parents or legal guardians, as our company does not take responsibility over the students once they are outside the school premises. Minors who travel in groups will require the supervision of a monitor.

1.2. The minimum and maximum duration of every course, start dates and academic pre-requisites for enrolment depend on each type of course. Students can find this information on our official website or in the information leaflets provided by the school.

1.3. Before the start of the course, the student's level is determined through a written test. If the student disagrees with the result, we are always happy to hear their point of view and re-evaluate their results through written and oral tests in order to determine their language level.

1.4. **General Spanish Courses** will have a specific total number of hours, chosen by the student, which every student will acquire in the form of an hour package (bono de horas) at the moment of their enrolment at our school. The student may make use of the school's resources while he or she has a current course, i.e. that the student has not stopped his lessons. The hour package will not be considered active if the student has put his or her course on hold. **The hour packages do not have expiration date to use them,** which means, the students can use them on the time they require without a time deadline. This way, students can attend the lessons they bought regardless of the time period they need to attend all of them.

The only exception to this are students holding a student visa, who are required to attend at least 80% of the classes in the time indicated by their student visa. Once their student visa is expired, they can only make up a maximum of 20% of the classes they booked. In General Spanish Courses, the face to face lessons will be in reduced groups with usually a maximum of 12 onsite students, which would only be exceeded in special circumstances. Mind that these lessons can be done in hybrid format, which means, with students that study online at the same time than students that study at the school, so the total number of students could be higher than twelve.

1.5. **Special Courses**, meaning, all courses which offer not just General Spanish (Preparation DELE Courses, University Pathway Courses-PAU Preparation, Marketing Course, Spanish and Culture Course, Spanish Course for Master's Degree Access and ELE Teacher Training Course), unlike **the General Spanish Courses**, are booked for determined periods of time, so it is not permitted to take the lessons that one student has not attended. The content of these courses can combine General Spanish with other subjects or just subjects different from the Spanish language. **In the Special Courses** the face to face lessons is not in reduced groups and can also be offered in hybrid or mixed format.

1.6. The number of hours students are suggested to study at home is approximately equal to the number of class they have per week. However, this is not compulsory and the school will only assign students complementary homework if they wish to complete it.

1.7. The groups of **the General Spanish Course** are arranged based on the students' level, with no age, gender or nationality restriction. Nevertheless, whenever possible, the school will try to create multicultural groups with students of similar ages and the smallest possible number of individuals who speak the same language.

1.8. **General Spanish Courses** have a duration of 2 hours (110 minutes teaching time). **Special Courses** can have a duration of 2 hours (**110 minutes teaching time**) or 1 hour (**55 minutes teaching time**) depending on the type of course.

1.9. Practical lessons, when included in a course, are always previously arranged and overseen by a teacher. Students taking part in the lessons will attend the class for free and volunteer to take part.

1.10. The school has 30 classrooms where lessons take place; the classes are distributed between the main building and two adjacent classroom buildings. In addition, at times some classes take place outside the classrooms, either on the terraces or in other locations throughout the city. Students will always be notified of these "experimental classes" in advance, and will always have the choice of attending them or not, and the possibility to attend regular classes, if they prefer. These "experimental classes" do not have any additional cost, and therefore do not include any special medical insurance for this matter, although the students may ask to purchase one, should they wish to do so. For this reason, our company cannot be held responsible of any circumstances that may occur during these activities outside of the school facilities.

1.11. In order to move up to a higher level, the school may ask the students to take a written and oral exam in order to confirm their language level. Students may ask to take this exam whenever they feel they are ready. The school's Academic Coordination Department will be in charge of preparing and marking these exams.

1.12. At the end of the course, students can receive a **Certificate of Achievement (Certificado de Aprovechamiento de Curso)**, which will state the level reached by the student, along with a detailed report of the acquired linguistic skills and total number of hours attended. In order to receive this certificate, **students need to have attended at least 80% of their classes**. Students of blended courses must have attended a minimum of 80% of their classes in the face-to-face part, as well as in the online part of the classes in order to be able to receive the Certificate of Achievement. The remaining percentage of classes, up to maximum of a 20%, may be taken in the future as General Spanish classes. If the student wishes to attend a different course, he or she will have to pay the price difference between the General Spanish Course and the course he or she wishes to attend, changing an hour for an hour. Students who study in the 'Observer' modality will receive a certificate of attendance with the total number of hours of their course, indicating that this course type does not allow the active participation of the student in the class, and therefore there is no evaluation. This is why in this case only the total numbers of hours of the course are mentioned, without specifying the level of the classes, given that the students can freely choose it themselves. Thus, students of the 'Observer' modality who wish to receive a Certificate of Achievement of the course will have to attend the corresponding number of hours for each level, and demonstrate the accomplishment of each level with an exam.

1.13. **The Acceptance Letter** for the course will be issued only when the student is **enrolling at the school** or when booking a new course (**course renewal**). If an overseas student still has class hours left over from a previous course, the new **Acceptance Letter** will only count the number of hours for the new course. The school reserves the right to offer students the possibility to use any left-over hours from the first course during their next course.

1.14. Bank holidays in Valencia (Spain), during which the school will remain closed, will be announced in the website and in the official documents of the school. Classes taking place during public holidays can be attended at a later date.

2. Enrolment and course reservation

2.1. In order to confirm a place on our course, students must either pay the full program cost or make a first down payment of 150 euros. If students chose to make the payment of only 150 euros, they must pay the remaining amount on the first day of their course at the school in either cash or by credit card.

Students booking a course and accommodation program must pay the full course fee or a first payment of €150 plus the full accommodation fee at the moment of the enrolment. If a student requires a visa, the full amount of the course fee must be paid so that the school can issue the Acceptance Letter for the course. This document will be issued at the time of payment of the course to any student who needs it, i.e. to any non-EU student enrolled in a course of more than 12 weeks. The only exception to the non-issuance of the letter is if the student shows legal residence in Spain, and therefore does not need to apply for a student visa. Groups must pay 50% of the program to confirm the booking and complete a second payment with the remaining 50% at least 15 days before the arrival of the group in Valencia.

2.2. If a student wishes to receive a booking confirmation from the school in order to apply for a scholarship, or an Acceptance Letter to get a visa, the full payment of the course is required in order to receive the aforementioned document. In these cases, the refund of the course will not be possible, and the school will not apply the usual cancellation policy. In case of visa denial, please read point 4 of this section.

2.3. If a course is cancelled by a student who does not need a visa, the school will return the following amounts, depending on the time left until the course starts:

- Cancelation with at least 1 week in advance before the course start date: Refund of the total amount paid.
- Cancelation less than a week in advance before the course start date: Refund of the total course price (if already paid in full), except for the down payment (150 euros).
- Once the course has started, no refund (neither partial nor total) will be possible.

2.4. After the Acceptance Letter has been issued by our school (or the Booking Confirmation), students who require a student visa may only cancel their course under the following conditions: If the visa is denied: the student must submit to the school the official letter from the Spanish Embassy or Consulate with the denial of the visa or renunciation, an official document stating he/she has given up applying for the visa. In case of visa denial, our school may ask the student to submit an appeal to the Embassy or Consulate if the school deems it appropriate. The school will help to prepare the appeal, if requested by the student. If the appeal is also denied, or if our school does not consider the appeal justified, the **student will receive the refund for the price paid for the course and the accommodation, discounting the service fee, which will be as follows:**

- Acceptance Letter sent for long-term courses (13 weeks or more), by email and/or ordinary mail, for student visa: A fee of 300 euros out of the total amount paid will be deducted to the student.
- Acceptance Letter sent for short-term courses (up to 12 weeks), by email and/or ordinary mail, for other visas: A fee of 200 euros out of the total amount paid will be deducted to the student.
- In addition, the students will pay for the delivery costs by shipping companies, as well as for the bank transfer fees, medical insurance, notarial documentation, representation documentation for guardianship of minors and any other services requested through our school from external providers.

o Time period for requesting a refund in case of refusal:

In case of refusal, the time period for requesting a refund of the amount paid for a course will be the period stipulated in the letter of acceptance for the completion of the course. Therefore, no refund will be given if the refund is requested after the scheduled date of completion of the course, which is stated in the letter of acceptance. For this reason, the student is obliged to request from our school an annex to his/her letter of acceptance to postpone the start date of his/her course if he/she is waiting for a response from the authorities for the approval of his/her study visa. If the student has not requested the annex to his/her letter of acceptance to postpone the start date of his/her course, the end date of the course indicated in the letter of acceptance will be considered as the end date of the course and therefore the deadline for claiming reimbursement.

In addition, it is necessary to comply with the deadlines set for the delivery of the official documentation accrediting the refusal, as detailed in the following section.

o Official documentation to be provided for reimbursement due to refusal:

The official refusal document must be received by our school no later than 30 days from the date on which the student received the official refusal document. If our school receives the official refusal document more than 30 days after the date of receipt of the document by the student, the procedure will not be accepted as valid and the student will not be entitled to any refund of the amount paid. Therefore, the official document must show the date of receipt of the document by the student. If this date does not appear in the documentation provided by the student, 30 days will be counted from the date of signature of the document.

In case the student is able to travel with another type of visa, he/she may receive the number of hours that correspond to the amount of the service fee as course credit.

All students who applied for a student visa in Valencia must start their classes on the official date of their course written in their acceptance letter. **In case of denial, no refund will be made.** However, the student will be able to change the total number of on-site lessons to online lessons in case of not being able to stay in Valencia.

If the visa is approved: The course may not be cancelled, and no amount may be returned for either the course or the accommodation. As students have the obligation to attend the course, in the case that they do not attend, the school will inform the relevant authorities.If the period of time approved for the study visa is shorter than the duration of the contracted course for which the study visa was applied for, the student will not be able to make up these classes. Therefore, in case of any delay in starting the course on the date stipulated in the letter of acceptance, the student is advised to apply for an annex postponing the starting date in order not to miss classes due to the delay in the processing of the visa.

2.5.Our school cannot be held accountable for any additional payments made by students to agencies that collaborate with us. Therefore, any percentage of a payment that is refunded to the student will be calculated using our standard prices (published on our official website), not taking into consideration any additional payment external to our school.

2.6.If a course is interrupted or stopped by the student once it has already begun, the school will not be able to refund any amount for the remaining classes. However, the student will receive a voucher that includes the number of hours he or she has left, which will be redeemable whenever the student wishes to resume the classes.

2.7. Under no circumstance may the students trade or sell their remaining classes. In case a student assists lessons using the identity of another student, our school will inform the authorities.

2.8. The health insurance payment is non-refundable.

2.9. In the event of a refund, the estimated time for our school to reimburse is one month, although it may take up to 3 months. In exceptional circumstances, it may take even longer. The student understands that under no circumstances will he/she be entitled to receive compensation such as interest for late payment for the time elapsed until the refund is received.

2.10. The course start date may be postponed at any time if the student requires it, without any additional cost.

2.11. These conditions of cancellation described above will apply in general conditions. Due to force majeure they may be modified.

3. Functioning of the course and the reservation system for General Spanish classes

3.1. Once enrolled in a General Spanish Course of the school, students will be allocated hourly credits with which they are able to book their classes. The number of hourly credits the students have corresponds with the total number of hours they have booked (in form of type of course and number of weeks). Example: Intensive Course (10 hours per week) for a total of 4 weeks would equal 40 hours of credit.
3.2. Every student will be able to personally manage their class attendance and schedule weekly, and therefore vary the number of hours of class they assist per week. The only restrictions when making changes to their schedule are the students' level, the amount of classes scheduled for their level on a daily basis and the maximum quota of 12 students per class.
3.3. The students' hour packages do not have a limited time duration, except for students who have a student visa, who will be limited to the time specified in their visas. In case of renewal, by which we mean the purchase of a new course, a maximum of 20% of the hours from the previous course may be recovered. Students may make these hours only as General Spanish Course classes (or they could be changed to a different course by paying the corresponding price difference), and they will not be counted in the new Acceptance Letter from the school.
3.4. The price per hour will vary in some courses depending on the total number of hours in the hour package. These cannot be added up to get a better price per hour. Once the hours of the package have been used, the student can extend the course by paying the same price per hour as in the previous package. In order to get a better price per hour the student has to buy a bigger hour package at one time.
3.5. The hours purchased as part of a specific type of course may only be converted to hours of a different course by paying the difference of the price per hour for the new classes. If the course the student wants to change to is cheaper per hour than the current one, the student will receive a higher number of classes.
3.6.Students who have purchased a long-term Spanish Course or a Spanish Course to Access a Master's Degree may also attend the DELE Preparation Course, to which they will have access throughout the academic year that they have enrolled in. Once this period is over, they may use their remaining hours as General Spanish Course classes.
3.7. Every hour package is personal and non-transferable, and therefore cannot be shared amongst multiple students.
3.8. The courses that are different from the General Spanish Courses (DELE Preparation, ELE Teacher Training, Exam Preparation for University Access...) have a specific duration and are therefore not managed by the hour package system. The booking is made for the duration of time of each one of these courses, and it is therefore not possible to make up for classes a student was not able to attend.
3.9. In order to book or cancel classes on a weekly basis, the student will use the software provided by our school for this purpose. From the beginning of the course, students will have at their disposal online tutorials on how to operate our software on their profile on our website. The software offers students maximum flexibility, meaning that they may manage their hour credit how they prefer, and that they can make up for all their cancelled classes. The minimum period of time required to make a reservation or cancellation is 2 days before the class starts, which means that classes may not be booked or cancelled the day before. If the student has not booked the class, they will have to ask permission at the reception before entering the classroom, as the maximum number of students permitted per lesson is 12 people. If a student attends a class without having made a prior reservation, there is a chance that the lesson might contain material that the student has already studied.
3.10. We ask the students to arrive to class on time, as not to interrupt their classmates. If the student arrives over 15 minutes late, the school may have given away their place in class to another student who, without having previously booked the class, asked to attend the class. If the maximum of 12 students is reached, the student who arrived over 15 minutes late will not be allowed to enter the class.
3.11. We ask our students to treat their classmates with respect and proper manners.
3.12. Eating and drinking inside the classrooms is not permitted.
3.13. Total or partial audio or video recording in the school and in the accommodation provided by the school is strictly forbidden without the express consent of the school management, as well as of the school staff and all students appearing in the images. Such consent shall always be expressed in a written document, using the documents provided by the school for this purpose. Likewise, no classroom material may be duplicated.
3.14. In case a student does not follow the disciplinary rules, the school reserves the right to ask the student to abandon the course. In this case, no refund will be given.
3.15. Cancelling or booking lessons for the following day is not allowed. For more detailed information, please refer to the detailed SOFTWARE USE POLICY on our website.

4. SPECIFIC CONDITIONS FOR ACCESS COURSES TO HIGHER EDUCATION IN SPAIN

4.1. PAU PREPARATION COURSE

4.1.1 Each student, when enrolling in a PAU Preparation Course at the school, will select the number of subjects he/she wishes to study. The PCE system requires the evaluation of 4 subjects and the EBAU system of 6 subjects. Therefore, the most common is to select 4 or 6 subjects depending on the evaluation system you wish to study (PAU or EBAU).
4.1.2.If the student wishes, he/she can change the hours of preparation of 1 subject (usually the hours devoted to the preparation of a foreign language – English or French) for Spanish hours. The course timetable and the different class schedules will be provided by the school before the start of the course. This timetable may be modified during the course if the situation requires it.
4.1.3.The basic package of the PAU Preparation Course for the PCE system includes:

- Preparation of 4 subjects or 3 subjects + Spanish language lessons
- Educational Consultancy Service
- Adaptation Course to Higher Education in Spain

Students must attend classes in person to prepare the subjects for the PAU. They may attend these classes online if at the start of the course they have not yet obtained their student visa until they are able to do so in person. They may choose to attend the meetings related to the Educational Consultancy Service and the classes of the Course of Adaptation to Higher Education in Spain in online format as long as they have previously completed the minimum compulsory attendance to obtain the certificate of achievement.
4.1.4. The basic package of the PAU Preparation Course for the EBAU system includes, in addition to the services indicated in the previous point, preparation for 2 more subjects: History of Spain and Spanish Language and Literature. The classes of these 2 subjects will always be taught online.
4.1.5. It is recommended that all students start the course in October. Those students whose level of Spanish is insufficient to follow these classes at the beginning of the course can change all their classes for General Spanish classes and start the PAU Preparation Course (preparation of the subjects) from January.
4.1.6. In the event that a student has a delay in their arrival in Valencia, they must start their classes online and continue them on site once they are in Valencia. In these cases, for students who require a study visa, we recommend that students request an Annex to the Letter of Acceptance from our school, which will reflect the new dates of the course in Valencia for the student, in order to facilitate the bureaucratic process. In the event that the delay suffered by the student prevents him/her from attending a course in Valencia for a minimum of 30 weeks taking into account the dates scheduled for the course, our school will offer the student, free of charge, the weeks of the General Spanish Course necessary to ensure a 30-week course in Valencia, which will give the student the possibility of obtaining a NIE, which he/she can renew in the future from Spain by continuing his/her education in Spain.
4.1.7. Students are requested to attend classes punctually to avoid disrupting other students. If you arrive more than 10 minutes late, the teacher may refuse to allow you to take part in the class.
4.1.8. For online classes, for the safety of all, students must enter the class correctly identified with their student number and full name and surname. The camera must always be turned on and the microphone must be turned on when the teacher considers it appropriate. If you don't follow these guidelines, you might be expelled from the class.
4.1.9. Please be respectful and polite towards your classmates
4.1.10. Eating and drinking in the classroom is not allowed.
4.1.11. If a student does not follow the disciplinary rules, the school may ask him/her to leave the course. In this case, no refund will be given.
4.1.12. Changes to individual timetables will not be allowed. Any changes in the attendance of different subjects or types of courses must be discussed with the school in advance.
4.1.13. At the end of the course, all students will receive a certificate of attendance. In order to receive a certificate of attendance, it will be compulsory to attend more than 80% of the classes contracted for the course. The certificate of attendance will be issued at the end of the course or, at the latest, 4 weeks before the end of the course.

4.1.PREPARATION COURSE FOR MASTER OR GRADO SUPERIOR

4.2.1. Each student, when enrolling in a Spanish Course for Access to a Master or Grado Superior at the school, acquires a package of services which includes:

- General Spanish Course (from October to the end of June).
- DELE Preparation Course (which would replace the General Spanish classes since this preparation begins in March and will continue until May, for those students who decide to do so voluntarily). Official registration for the DELE uthori not included.
- Educational Consultancy Service.
- Adaptation Course to Higher Education in Spain (July – online format).

Students must attend the General Spanish classes in person. They may attend these classes online if at the beginning of the course they have not yet obtained their student visa until they are able to do so in person. They may attend online the meetings related to the Educational Consultancy Service and the Course of Adaptation to Higher Education in Spain as long as they have previously completed the minimum attendance required to obtain the certificate of achievement.
4.2.2. All students are advised to start the course in October. If they have not been able to come to Valencia, they must start the classes in online format until they are able to attend on site. This will ensure a homogeneous progression of all students on the course.
4.2.3. **In these cases, for students who require a study visa**, we recommend that students request an Annex to the Letter of Acceptance from our school, which will reflect the new dates of the course in Valencia for the student, in order to facilitate the bureaucratic process. In the event that the delay suffered by the student prevents him/her from attending a course in Valencia for a minimum of 30 weeks taking into account the dates scheduled for the course, our school will offer the student, free of charge, the weeks of the General Spanish Course necessary to ensure a 30-week course in Valencia, which will give the student the possibility of obtaining a NIE, which he/she can renew in the future from Spain by continuing his/her education in Spain.
4.2.4. Students are requested to attend classes on time to avoid disrupting other students. If you arrive more than 15 minutes late, the teacher may refuse to allow you to participate in the class.
4.2.5. For online classes, for the safety of all, students must enter the class correctly identified with their student number and full name and surname. The camera must always be turned on and the microphone must be turned on when the teacher considers it appropriate. If you don't follow these guidelines, you might be expelled from the class.
4.2.6. Please be respectful and polite towards your classmates.
4.2.7. Eating and drinking in the classroom is not allowed.
4.1.8. If a student does not follow the disciplinary rules, the school may ask him/her to leave the course. In this case, no refund will be given.
4.1.9. Changes to individual timetables will not be allowed. Any change to a different level of the course must be discussed in advance with the school.
4.2.10. At the end of the course, all students will receive a certificate of attendance. In order to receive a certificate of attendance, it will be compulsory to attend more than 80% of the classes contracted for the course. The certificate of attendance will be issued at the end of the course or, at the latest, 4 weeks before the end of the course.

5. Accomodation

5.1. Our school acts only as mediator between students and property owners/housing companies, in order to offer accommodation for students at Hispania, escuela de español. Our only role as mediator is to hold the payment made by the students and subsequently distribute it to the owners of the flats or housing companies. Therefore, if students experience any dissatisfaction regarding accommodation, or if any legal procedure should be taken, the students should address themselves directly to the owner or the company that offered the service, as the full responsibility lies with the property owner or housing company and not the school, which is completely unrelated. However, as part of the mediation service our school provides, we guarantee to help students find new accommodation for no extra cost.
5.2. Students will need to sign the documentation related to the accommodation, as required by the accommodation providers.
5.3. The cost of the accommodation is quoted on a weekly basis, from Saturday to Saturday. However, students may enter any day they wish, having paid for the extra nights, which are counted for every additional day in the accommodation before or after Saturday.
5.4. If a student books accommodation which appears in the Acceptance Letter to apply for a visa, no total neither partial cancellation would be possible, and they student may not ask for a refund. If the student's student visa is denied, the accommodation fee will be refunded, except if the student decided to block the dates of his/her accommodation to ensure availability, in which case it will not be refunded.
5.5. If the period of the accommodation does nor appear on the Letter of Acceptance, in case of a partial cancellation of the accommodation, the school will apply a penalty fee of 150 euros and refund the remaining amount. If the equivalent value of the remaining booking the student would like to cancel is less than 150 euros, there will be no refund.
5.6. The reference date for the start of the accommodation will be the date indicated in the enrolment form, which will also be indicated in the letter of acceptance. Any change of date for the accommodation would have a surcharge of 150€, and furthermore, our school would not be able to guarantee the same booking (same duration and type of accommodation), although it would always offer an alternative to the student, which could have a different price than the initial booking.
5.7. Our school can only guarantee the accommodation booked by the student, i.e. accommodation for the period of time that has been paid for. Should a student wish to extend the accommodation, he/she will have to check availability with the school. Therefore, the only way to guarantee accommodation for the entire stay is to pay in full for the entire stay. In the case of long-term students, in order to make the payment of the accommodation more flexible, our school can accept the monthly payment of the accommodation as long as the student pays the first three months before the beginning of the accommodation (for the reservation of the accommodation). At the end of the first month, the student will pay the next month (fourth month) and so on until the payment is completed. However, at certain times and due to a demand for accommodation, our school may request payment for a longer period of time or even full payment of the accommodation in order to guarantee the accommodation requested by the student.
5.8. Minors who have booked accommodation and guardianship with our school will have a legal guardian appointed through our school. If the minor wishes to change accommodation after the end of stay stated in the Letter of Acceptance, a parental authorization document must be presented. In addition, he/she must pay the notary's fee for the change of guardian (100 €), as well as provide the details of his/her new legal guardian and new accommodation address, together with a rental contract for the accommodation. All of this documentation will be required for the notarial procedure to change the legal guardian.
5.9 When booking accommodation through our school, students can choose one of the following options:

a. To book the accommodation for the chosen dates:

In this case, the accommodation will be reserved from the moment of booking. In case of impossibility to arrive on the planned date, the student must inform our school at least 2 weeks before the planned arrival date. In addition, if the student requests a change of dates, a fee of 150€ will be charged.Our school cannot promise the desired type of accommodation for the new dates, in which case our school will offer an alternative, which may have a different price than the initial booking. The difference in price would be charged to the student, who would assume the cost of the accommodation served either by paying the difference in price or by reducing the length of stay.
In the event that the student informs the school of the delay after the start of the selected accommodation period, the student will be charged the amount corresponding to the period elapsed since the scheduled start date.
To all students who make a booking with accommodation less than 15 days before the accommodation start date: our school cannot guarantee the availability of the accommodation and will contact the student as soon as possible to confirm this. In these cases of short notice bookings, the option to block the accommodation at the time of booking will apply.

b.To leave the accommodation period open (do not reserve the accommodation dates when booking):

In this case the accommodation would not be reserved at the time of booking. Therefore, the student must confirm with our school the availability of the desired type of accommodation in advance of his/her arrival in Valencia. Due to the limited availability of accommodation at certain times of the year, students may have to delay their arrival for several weeks in order to obtain their preferred accommodation.
However, the advantage of this option is that it allows the student to adapt their accommodation to their expected arrival dates, so there would be no penalty for changing dates, unlike the previous option. If the student wishes to book accommodation on dates for which there is no availability for the type of accommodation desired, our school will offer an alternative, which may have a different price to the initial booking. This difference in price would be charged to the student, who would assume the cost of the accommodation served either by paying the difference in price or by reducing the duration of the stay.
5.10.The accommodation is for the exclusive use of the students who book it. In the event of temporarily leaving the room, or in the event of any visit, the school must be notified and the amount corresponding to the guest's stay must be paid. Minors are not allowed to stay in shared flats, unless they stay with their teachers/monitors and under their legal responsibility.
5.11. The keys to the accommodation will be picked up depending on the arrival services chosen.
5.12. On arrival, the student's bedroom will always be available after 14:00h. In case a student arrives earlier at the accommodation, they are welcome to wait in the common areas until the room is available.
5.13. Students who arrive later than 20:00h must request the school's Deluxe transfer service. On the contrary, the keys to the accommodation cannot be handed over on that day. If they wish to spend that night in a hotel, the school may provide assistance for the booking process, if requested.
5.14. A deposit of 200 euros in cash is mandatory when picking up the keys for the accommodation. In case there is any damage to the accommodation, the cost of the reparation will be deducted from the deposit. In order to receive the deposit refund, the student must return the keys to the accommodation and show the receipt for the deposit payment.
5.15. Upon checkout, the room must be clean, tidy and available at 10:00h. Students may remain in the common areas of the accommodation during that day as long as they need. The room must be locked and the key has to be deposited in the agreed place in the flat.
5.16. In specific cases, due to availability, we may offer a superior room, which is usually reserved for students who book a private bathroom and/or air conditioning, or share the room with a friend/travel partner. In these cases, there would be no additional cost for this kind of rooms and the student may enjoy the extra services for the price of their standard booking. However, if there were a new booking that would require this room (booking "Deluxe extras" or being a room that may be used by two students), our school reserves the right to ask the student to change the room. In this case we offer help for the transfer for free.
5.17. All students must follow the rules of coexistence during the period they are accommodated by our school. All students will receive the coexistence rules while arriving to the accommodation Our school **could cancel the accommodation** to any student who do not follow the rules of coexistence.
5.18. Our school can only guarantee the accommodation booked by the student, i.e. the amount of time that the student has paid for. In case that a student wishes to extend their accommodation, they would need to enquire for availability at the school. Therefore, the only way to guarantee the accommodation for the whole stay is to complete the full payment for the complete stay.

For long stay students, in order to offer a more flexible payment option for the accommodation, our school may accept monthly payments of the accommodation, if the student pays for the first three months in advance before check-in (to ensure the reservation). With this option, after the first month, the student would need to pay in monthly instalments (equivalent to the forth monthly payment and so on) until the completion of the payment of their stay. However, in specific moments and because of high demand of accommodation, our school might request the payment of a longer period of time or even the full payment in order to be able to guarantee the accommodation requested by the student.

6. Arrival day

6.1. All students will be informed about the timetable for their first lesson via email. We recommend students who start their course on a Monday to come to the school at 08:30h on their first day for the welcome tour.
6.2. Students who book accommodation within our school, depending on the arrival service booked, should comply with the following instructions in order to pick up the keys of their accommodation, depending on the arrival service booked in advance.
Arrival services:
- Standard Arrival: key collection at the school on the day of arrival from Monday to Friday from 09:00 to 19:00 and Saturday and Sunday from 18:00 to 20:00.
- Smart Arrival: pickup of the keys at the accommodation of the student on Saturday and Sunday from 09:00h to 14:00h
- Deluxe Arrival: pickup with a vehicle at the airport or the arranged meeting point with the responsible of the transfer at the time agreed. Available Monday to Sunday at any time.
6.3. Students with accommodation service will inform the school about date, time and travel details prior to their arrival.
6.4. Students must inform the school about any delays regarding their time of arrival. The maximum waiting time for the arrival services Smart and Deluxe will be 1 hour from the communicated arrival time. If the waiting time exceeds 22:00h, the special night fee will be applied.
6.5. Students arriving after 19:00 Monday to Friday or after 20:00 on Saturdays and Sundays must hire the school's transport service or wait until 9:00 the following day to go to their accommodation.

7. Medical insurance

7.1. If necessary, the school may offer its students free medical care from a doctor from the school. However, the school will not cover any other medical expenses the students might require. Therefore, all students must have medical insurance.
7.2. If required, the school can provide overseas students with medical insurance for an additional fee, providing the student requests it.
7.3. The health insurance payment is non-refundable.

8. Other school services: library and use of tablets

8.1. The use of library resources is free for all students.
8.2. The use of our internet connection is also free for our students. The school provides a free wifi area that can be used by our students.

9. How to make a reservation

9.1. Through our website: https://hispania-valencia.com/elige-tu-curso/
9.2. By email: Please contact us at info@hispania-valencia.com
9.3. At the school:
Hispania, escuela de español
Calle Cavanilles 6, Valencia 46010, España
Bank details for bank transfers:
- Bank: SANTANDER
- Bank address: Calle Cavanilles 22, Valencia 46010, Spain
- Beneficiary: Hispania, educación y comunicación S.L.U. CIF: B98318264
- Account number: IBAN: ES53 0049 0621 1525 1057 3243 SWIFT or BIC: BSCHESMMXXX
- Please remember to mention always:

- Amount
- Full name of the student and/or pre-invoice number

The following information is in compliance with the terms established in Ley 34/2002, de 11 de julio, de servicios de la sociedad de la información y de comercio electrónico.
In compliance with the terms established in Article 10 of Ley 34/2002, de 11 de julio, de Servicios de la Sociedad de la Información y de Comercio Electrónico (LSSI-CE), the recipient of the service and the competent bodies are clearly and precisely informed about the following aspects of the service provider:

NAME / COMMERCIAL NAME	HISPANIA EDUCACIÓN Y COMUNICACIÓN, S.L.U.
CIF / NIF	B98318264
ACTIVITY / CORPORATE PURPOSE	DOCENCIA DE IDIOMAS
REGISTERED OFFICE / PROFESSIONAL	C/BERNAT Y BALDOVI, 3 46010 - VALENCIA (Valencia/València)
TELEPHONE	963510505
FAX	963511651
EMAIL ADDRESS	info @hispania-valencia.com
COMMERCIAL REGISTER / PUBLIC REGISTER	Registro Mercantil de Valencia Tomo: 9274, Libro: 6557, Folio 84, Sección 8, Hoja: V141968 Inscripción o anotación: 1

The following information is compliance with the terms established in Ley Orgánica de Protección de Datos de Carácter Personal.

PRINCIPLE OF INFORMATION

In compliance with the terms established in Article 5 of Ley Orgánica 15/1999, de 13 de diciembre, de Protección de Datos de Carácter Personal (LOPD), the school informs precisely and unequivocally that the information provided by the recipient of the service in the online forms located in our website as well as any other mean of data collection of the school, including those created during the recipient's relationship with our entity, will be processed in the files of HISPANIA EDUCACION Y COMUNICACION, S.L.U. These files are properly notified to the Registro General de la Agencia Española de Protección de Datos in order to assure the maintenance and compliance of the relationship created between the recipient of the service and our entity as well as the provision of related services. Additionally, in compliance with LOPD and Ley 34/2002, de 11 de julio, de Servicios de la Sociedad de la Información y de Comercio Electrónico (LSSI-CE), the school informs that your data may be used for commercial and comity communications linked to our entity. These communications may take place by phone, post mail, fax, email and any other equivalent mean of electronic communication. In addition, the recipient's data may be transferred when the situation requires it for the development, fulfilment and control of the relationship between him and our entity. It can also be transferred in those cases that are authorized under a legal instrument with the status of a law and, in particular, in the following cases: a) Processing or transferring data in order to fulfil the legitimate interest of the data controller or the assignee covered by this regulation; b) Processing or transferring data required by the data controller to fulfil an obligation pointed out in this regulation.

PRINCIPLE OF CONSENT
The consent for processing your data with the purposes described in the previous section will be accepted by clicking in the corresponding box available in our website for that purpose.

MANDATORY NATURE OF THE REQUESTED INFORMATION
The fulfilment of all the fields included in the forms available in our website for that purpose is mandatory (otherwise, the mandatory fields will be marked with an asterisk). Not completing all the information required will make the maintenance and fulfilment of the relationship between the recipient of the service and our entity impossible, due to the fact that they are required for providing related services.

PRINCIPLE OF DATA QUALITY
The recipient of the service will be the sole responsible of the veracity and accuracy of the provided information. HISPANIA EDUCACION Y COMUNICACION, S.L.U. acts in good faith as mere service provider of the service.

Had the recipient of the service provided false data or third party data without previous agreement, the recipient of the service will be liable to HISPANIA EDUCACION Y COMUNICACION, S.L.U., those affected and interested, the Spanish Agency of Data Protection and, if applicable, the regional authorities of data protection for the liability related to that circumstance. HISPANIA EDUCACION Y COMUNICACION, S.L.U. does not collect data of recipients under the age of 14 in its website.
Had a person under the age of 14 completed the forms available for that purpose in our website or any other mean of data collection, these data will be immediately deleted as soon as the school is aware of this circumstance. Aiming to fulfil the terms established in Article 4.3 of LOPD, the recipient of the service commits to communicate to HISPANIA EDUCACION Y COMUNICACION, S.L.U. any change in their data so that it is always accurate and updated.

TRACKING TOOLS
Our entity may use tracking tools and collect the IP address of the recipient of the service while browsing our website in order to improve and guarantee the delivery of services and its technical performance. The acceptance for processing your data with the purposes described in this section will be accepted by clicking in the corresponding box appearing for that purpose in our website.

PRINCIPLE OF DATA SECURITY
HISPANIA EDUCACION Y COMUNICACION, S.L.U. will fulfil his secrecy obligation over the personal data stored in his files. In addition, our institution will keep these data adopting all the technical and organizational measures needed to guarantee their security and avoid their alteration, loss and unauthorized access or processing. These measures will be adopted taking into account the state of technology, the nature of the stored data and the risks to which they are exposed, whether caused by human intervention or the physical or natural environment, as of Título VIII of Real Decreto 1720/2007, de 21 de diciembre, in which the regulation for Ley Orgánica 15/1999, de 13 de diciembre, de Protección de Datos de Carácter Personal was approved.

RIGHTS

In compliance of the terms established in LOPD and the Real Decreto 1720/2007, de 21 de diciembre, which approved this regulation, the recipient of the service can exercise at any moment his right to access, rectify, cancel and disagree with the file controller and the processing of his data, by attaching a photocopy of his identity card.

CONTROLLER OF THE FILE OR DATA PROCESSING
The responsible of the file or the processing of data is HISPANIA EDUCACION Y COMUNICACION, S.L.U., being his address for notification purposes C/ BERNAT Y BALDOVI, 11, 46010 - VALENCIA (Valencia).

IMAGE RIGHTS
The student clearly and unambiguously accepts the publication of his image in promotional leaflets and in our website in order to advertise the courses of our school. This will take place within the framework of his relationship with HISPANIA EDUCACION Y COMUNICACION, S.L.U. and in compliance with the terms established in Ley Orgánica 15/1999, de 13 de diciembre, de Protección de Datos de Carácter Personal (LOPD). The publication of his image will be understood as data of personal nature. In addition, in compliance with LOPD and the Real Decreto 1720/2007, de 21 de diciembre, which approved this Regulation, the customer can exercise at any moment his right to access, rectify, cancel and disagree. He will be able to exercise these rights contacting HISPANIA EDUCACION Y COMUNICACION, S.L.U., whose address is at C/ BERNAT Y BALDOVI, 11, CP 46010, VALENCIA, and attaching a copy of his Identity Card.

Smile!
YOU ARE AT

hispania
ESCUELA DE ESPAÑOL

Accreditations and Memberships

Instituto Cervantes Centro Acreditado

ACCREDITED Eaquals Excellence in Language Education

Colaboramos con: UNED asiss

ESPAÑOL EN ESPAÑA tedele.org

COMUNITAT VALENCIANA ENTIDAD ADHERIDA CREATURISME

VALENCIA

TURING SCHEME

Erasmus+

csn

Bildungsurlaub.de

ESCUELA ELE SOCIALMENTE RESPONSABLE

Awards

ST super star

2013 - 2014 - 2015 EducationStars AWARD Voted by Students Best Language School in Spain

iStudy

Hispania, Escuela de Español Multi Award Winner | 2016 - 20 Language School of the Year

PREMIOS EXCELENCIA EDUCATIVA

INNOVATION & EXCELLENCE AWARDS 2021

GLOBAL BUSINESS AWARDS 2021 Hispania, escuela de español Best Spanish Language School Eastern Spain

EXCELENCIA EMPRESARIAL PREMIO 2020

2021 Business Excellence Awards WINNER Hispania, escuela de español Best Educational Spanish Language School - Spain

Global 100 2021 WINNER

2020 corporate vision Corporate Coaching and Recruitment Awards

Official partnerships

UJI

Universidad Pontificia de Salamanca

UAX Universidad Alfonso X el Sabio

UAH

Universidad Isabel I

Universidad de Jaén

Universidad Nebrija

Universitat Rovira i Virgili

University of Bristol